

Exploration Commons' Cancellation and Kitchen Safety Procedures

Cancellation

Program registration cancellations must be made at least 72 hours prior to the start of the class or program. To cancel your registration, follow the link in your confirmation email. For fee-based classes, a refund will be issued to the credit card used for registration after the program has concluded.

Due to class prep-time and food purchases, cancellations less than 72 hours prior to class start are non-refundable. You may transfer your registration to another person prior to the start of the class by [contacting us](#) with the class title and date, registrant name, and the name and email of the new registrant.

If you do not show up for a class or event, your class registration is non-refundable.

Exploration Commons reserves the right to cancel any class that fails to attract sufficient registration or for other circumstances; all registrants will be notified and offered the opportunity to attend a reschedule program, if available, or will issued a full refund. In the event of an emergency closing, your registration will be transferred to the rescheduled class, or a refund will be issued.

Teaching Kitchen Safety Procedures

The Teaching Kitchen provides all the ingredients, aprons, and tools for the class. No outside food or drinks may be brought into the teaching kitchen (ice water will be provided).

For personal and food safety, participants must wear closed-toed shoes and tie back long hair. We reserve the right to deny participation to anyone who arrives without closed-toe shoes.

Many of our classes use knives for food preparation. Cut gloves are available for any customer that wishes to wear one. All participants under the age of 18 must wear a cut glove when using a knife or sharp tools in class, unless under the direct supervision of a parent or guardian. We reserve the right to remove anyone we feel is a danger to themselves or others.

Food Allergies

Please [notify](#) us at least 7 days before class if you have a food allergy. We do our best to provide substitutions; however, due to the specific nature of some recipes or food items, there are times when we are unable to provide accommodations for all allergies.

We are not an allergen-free facility and cannot guarantee an allergen-free environment. Be advised that, in the case of severe nut or gluten allergies, we are not a nut-free nor gluten-free kitchen and cross contamination from other classes cannot be safely avoided. Please [contact us](#) for more information.

Age Restrictions

The minimum age allowed in the kitchen is 6 years of age. No children under the age of 6 may enter the kitchen, including small children in arms or strollers. This restriction has been implemented to ensure customer safety and for liability and risk management reasons.